



DEPARTMENT OF THE ARMY
U.S. ARMY COMBINED ARMS SUPPORT COMMAND AND FORT LEE
2221 ADAMS AVENUE
FORT LEE, VIRGINIA 23801-2102

CASCOM POLICY 18-19

ATCL- CG

OCT 26 2018

MEMORANDUM FOR SEE DISTRIBUTION

SUBJECT: United States Army Combined Arms Support Command and Fort Lee
Equal Opportunity Complaint Processing Procedure Policy

1. Service Members, their Families, and Department of the Army (DA) Civilians have the right to present a complaint to the command without fear of intimidation, reprisal, or harassment. Commanders, managers, and leaders at all levels will ensure that anyone filing a complaint will be protected against acts or threats of reprisal. It is the right of our Service Members, their Families, and DA Civilians to have their grievances of unfair treatment investigated in a thorough and expedient manner.
2. Complaints by civilian personnel alleging discrimination on the basis of race, color, religion, sex, national origin, age, disability, reprisal, sexual orientation, gender identity, status as a parent, or other impermissible basis should be handled in accordance with the procedures contained in Army Regulation (AR) 690-600 (Equal Employment Opportunity Discrimination Complaints) and AR 690-12 (Equal Employment Opportunity and Diversity), or as provided for in any applicable collective bargaining agreement.
3. The EO complaints processing system for Soldiers and Family members addresses complaints that allege unlawful discrimination or unfair treatment on the basis of race, color, religion, gender, national origin, and sexual orientation. Although the processing of EO complaints through Equal Opportunity Advisor and the unit's chain of command is strongly encouraged, it will not serve as the only channel available to the complainant. Should the complainant feel uncomfortable filing a complaint with his or her chain of command, or should the complaint be against a member of the chain of command, the alternative channels available to the complainant are listed below:
 - a. Higher echelon of the complainant's chain of command
 - b. Inspector General
 - c. Chaplain
 - d. Provost Marshal
 - e. Medical Agencies

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f. Staff Judge Advocate

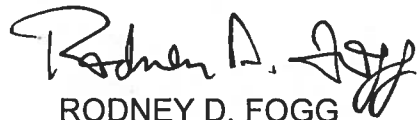
g. Housing Referral Office

4. This command will process all complaints in accordance with AR 600-20, AR 690-600, and AR 690-12. All leaders will ensure that our Service Members, their Families, and DA Civilians are fully aware of the procedures for having their complaints heard.

5. A copy of this statement will be permanently posted on the unit bulletin board.

6. This policy is in effect until superseded or rescinded.

7. The point of contact for this policy is the Installation Equal Opportunity Office at (804)734-6601.



RODNEY D. FOGG
Major General, U.S. Army
Commanding

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LEEKEY