

## For and From the Field

### National Stock Number (NSN) for International Organization for Standardization (ISO) Universal Serial Bus (USB) Write Cable

ITEM	NSN
Cable Assembly, Special Purpose, Electrical, Branched	5995-01-591-5656

For a complete list of NSNs for all RFID-III items, go to: [http://www.ait.army.mil/contracts/rfidiii/nsn\\_for\\_rfid.html](http://www.ait.army.mil/contracts/rfidiii/nsn_for_rfid.html)

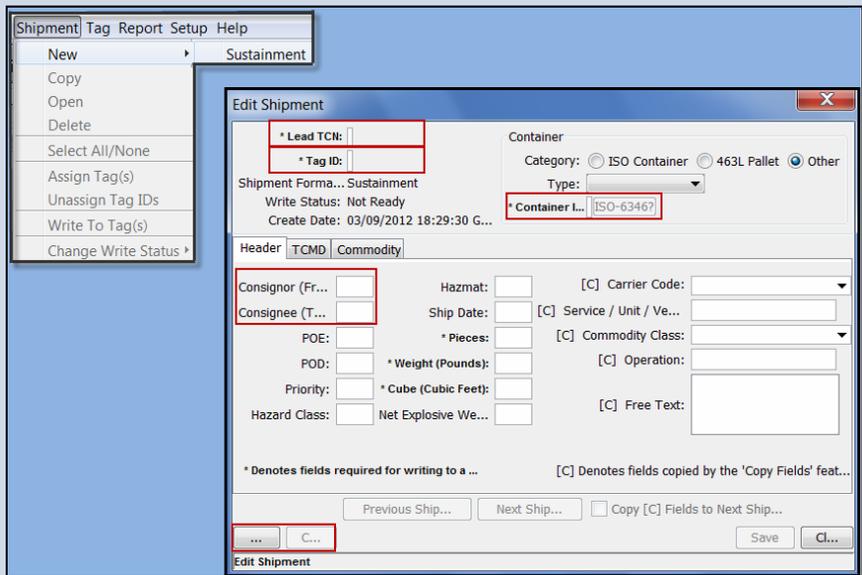
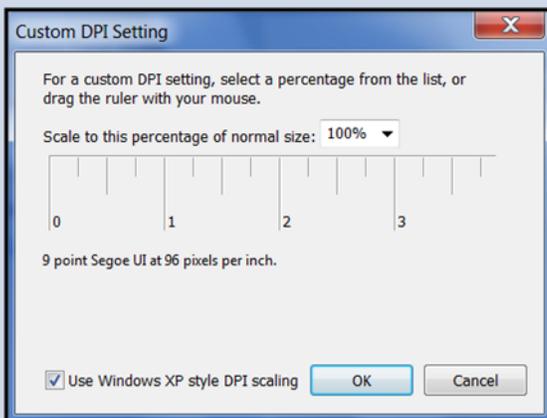
#### Comment from the Field

We appreciate those taking the time to share their feedback. Recently, we received an email from CW2 Daryn Gomes in Kuwait who wrote, "I would like to get a POC for this outstanding website. This is a force multiplier application that helped me as non logistical warrant officer ship and track 4 million dollars of equipment to Afghan(istan) with 100% accountability to the door step (FOB). This should be recognized to the fullest!!!" Thanks, Chief Gomes, for your feedback on the **RF-ITV Tracking Portal!**

## The Regional Training Team's (RTT's) Tips and Tricks

### Changing Your Windows Dots Per Inch (DPI) Setting

Have you ever opened up TIPS Write or any other program, only to see the **User Input** boxes truncated or too small to enter data? It's more than likely an issue with the Windows DPI setting. In the example below, notice just a few of the problems that occur after opening a **New Sustainment Shipment**, the **Lead TCN**, **Tag**, **Container** and other fields seem to disappear. This and other display issues could be caused by a program that changes the DPI settings in Windows.



To correct this setting in *Windows 7* follow this path: Go to **Start – Control Panel – Display – Set Custom Text Size (DPI)**. Resetting the DPI back to 100% and restarting the computer or laptop will solve most of these types of issues. (A restart is required.)

*For other versions of Windows use the Search box in the Start menus to find the location of the DPI settings.*

### RF-ITV Global Help Desk (GHD)

**Toll Free:** 1 (800) 877-7925, **DSN:** Dial 94 plus (800) 877-7925,  
**AKO Instant Messenger Username:** help.rfitv  
**Green Force Tracker/Lotus Sametime Group Name:** PEO EIS-PM J-AIT-GHD  
 Help available 24hours/7 days a week  
**Email:** [help.rfitv@us.army.mil](mailto:help.rfitv@us.army.mil)

The RFID GHD should be contacted before any attempt to reach an FSE in your area.

If you would like to subscribe to the newsletter or if you have a noteworthy RF-ITV story, lesson-learned, or short article for publication in the newsletter, please submit to Jerry Rodgers, PM J-AIT, [jerry.d.rodgers.ctr@mail.mil](mailto:jerry.d.rodgers.ctr@mail.mil).